

Job Gap

Job gaps typically occur because the previous primary job is not correctly labeled in Octane.

1. Label Job (Previous) correctly:

- a. **Click Income Screen.** *(Left Side)*
- b. **Click Job (Previous).** *(Mid Section)*
- c. **Toggle/Confirm Details Section.** *(Right Side)*
 - i. Current = 'NO'
 - ii. Primary = 'YES'
 - iii. Confirm Start & End Dates
- d. **Click Save.** *(Bottom Right Corner)*

2. If Job Gap is accurate:

- a. **Click Income Screen.** *(Left Side)*
- b. **Click Explain verbiage.** *(Mid Section)*
- c. **Fill In information.** *(Pop-up)*
- d. **Click Save.** *(Bottom Right Corner)*

Need help?

- Wholesale Support (855) 399-6242
- [Resource Library](#)